



### Is the service confidential?

Everything you say to the pharmacist is confidential.

### Will I need an appointment to see the pharmacist?

One of the great things about this scheme is that you do not need an appointment to see the pharmacist. You can just pop in when you need to.

### Can I go to any pharmacy?

Not all pharmacists provide this service at present. A list can be obtained from your pharmacist or GP.

### Will I have to pay for my advice and treatment?

If you do NOT normally pay a prescription charge, pharmacists will be able to provide you with advice and/or medicines for minor conditions FREE.

If you normally pay for your medicines you will be charged the retail price of the medicine or prescription charge, whichever is cheaper.

**If for any reason you are not satisfied with the treatment or service you have received from this scheme; or if you have any comments, compliments or suggestions for this service, please let us know by informing the Medicines Management Team on 020 7685 5825**

For health advice or information concerning your medicines please contact your local community pharmacy, GP surgery or NHS Direct on:

**0845 46 47**

For additional leaflets contact 020 7685 5825  
Information leaflet produced by:  
Medicines Management Team  
1st floor, North Wing  
St Pancras Hospital  
4 St Pancras Way  
London NW1 0PE

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## Community Pharmacy Minor Ailments Scheme

Pharmacists in Camden can now give advice and treatment (if appropriate) on a range of minor health problems - FREE if you do not pay for prescriptions



To find out more about the Minor Ailments Scheme, talk to your pharmacist or the receptionist at your GP surgery today

**PLEASE NOTE  
YOU NEED TO BE REGISTERED WITH A GP  
IN CAMDEN TO USE THIS SCHEME**

## Do you require an appointment for one of these illnesses?

Athletes Foot

Cold

Constipation

Cough

Cystitis

Diarrhoea

Earache

Fever

Hay Fever/Allergic Rhinitis/Allergies

Head lice

Indigestion

Insect Bites/Stings

Minor burns/Cuts

Mouth Ulcers

Sore Throat

Sprains/Strains

Teething

Threadworm

Vaginal Thrush

Verruca

Viral URTI

Warts

### How does the scheme work?

All you need to do is **register once** with this scheme with the reception staff at your doctor's surgery. They will give you a "**PASSPORT**" which you can take to your local participating pharmacy to receive treatment and advice for FREE, without waiting for an appointment.



The image shows a blue 'Camden PCT Minor Ailment Scheme Patient Passport' form. At the top left is the NHS logo. The text reads 'Camden PCT Primary Care Trust' and 'Camden PCT Minor Ailment Scheme Patient Passport'. Below this is a white box with fields for: Issue Number, Patient name, Patient Date of Birth, Emis Number, Date Card Issued, and GP Practice Stamp. At the bottom, it says 'ONLY VALID FOR PARTICIPATING PHARMACIES IN CAMDEN'.

You must take this "PASSPORT" to the pharmacist **every time** you want advice and treatment for a minor condition from the pharmacist.

### Will I be treated without my PASSPORT?

**NO.** The minor ailment scheme PASSPORT is needed for identification purposes, so must be shown to the pharmacist at all times, in order to use the scheme.



### What will the pharmacist ask?

The pharmacist will ask you about your symptoms in order to give you the right advice. You will be asked about any other medication you might

The pharmacist will also tell you the best way to take your medicine and other ways to manage your ailments.

They will make a note of the condition and treatment given to you on the PASSPORT.

The pharmacist will then return the PASSPORT to you, so that you can show it to the pharmacist the next time you need advice or treatment. You do not need to use the same pharmacy each time. You can use any participating pharmacy.

**The PASSPORT can be used up to 10 times.** When it is full, you must return to your GP practice to get a new one.

### What treatment will be available on the scheme?



The minor ailments scheme covers a range of short term treatments (see list). The pharmacist may need to send you back to your GP if more treatment is necessary or if they feel you have a condition that is not covered by the scheme. If appropriate, the pharmacist will supply you with medicine to treat your symptoms.

This medicine is only for you. It may not be the right medicine for other people, even if they have the same symptoms.